

Processing of personal data

Statement on the Protection of Personal Data

Please, take time to read the privacy policy.

Why do we collect information?

The information is collected in order to facilitate the booking process between the customer and the accommodation service provider. To offer you additional services where you consent to such offers and/or to help us improve this process for future use.

For what purposes do we collect information?

- Running or supporting the activity of the reservation process
- The process of voluntary customer registration or subscribe to the newsletter
- Statistical use of the system for its possible improvement
- There is no other use of the collected information, above all the information is never passed on to third parties without consent

Who has access to some or all of the information collected?

- The provider of accommodation services with whom your reservation will be made
- Website and booking form provider
- Institutions that are authorized to do so

What access we guarantee our visitors to the information collected about them?

Access to all collected information is possible at any time upon request

If you believe that our website or systems have collected incorrect information or wish to dispute any information, please contact us.

Cookie conditions

What are Cookies?

Cookies are small files that store information in your browser and are normally used to distinguish individual users. However, the person of the user is not identifiable based on this information.

What do we use cookies for?

- To the correct functionality of our website, so that the booking process can be completed with the least possible difficulties
- When determining which pages and features are used most often by visitors

What cookies we use:

The cookies used on our website can be divided into two basic types in terms of their durability. Short-term so-called „session cookies“ which are only temporary and remain stored in your browser only until you close the browser, and long-term so-called “persistent cookies” which remain stored on your device much longer or until you manually delete them (time leaving cookies on your device depends on the settings of the cookie itself and the setting of your browser).

In terms of the function that each cookie fulfills, cookies can be divided into:

- Conversion, which allow us to analyze the performance of different sales channels
- Tracking, which in combination with conversion help analyze the performance of various sales channels
- Remarketing, which we use to personalize the content of ads and target them correctly
- Analytical, which help us improve the user experience of our website by understanding how users use it
- Essential, which are important for the basic functionality of the website

Some cookies may collect information that is subsequently used by third parties and that, for example, directly support our advertising activities (so-called "third-party cookies"). However, you cannot be identified based on this data.

The cookies we use allow us to improve our website.

If you do not want to accept cookies, you can adjust your browser settings. The Help function directly in your browser explains how to change this setting. You can also visit www.aboutcookies.org which contains comprehensive information on how to manage cookies in a wide range of browsers.

Please note that by blocking cookies you may not be able to fully use all the functions of this website, in particular the use of the booking system to complete the booking.